

# FHC SGP Release Plan - Option A



Base ITN Solution (V1)	SGP Option A - Release 1	SGP Option A - Release 2	SGP Option A - Release 3
Solution for Guaranteed Issue and Full Employee Choice	Agent Shop & Compare	Employer & Employee On-boarding Changes	Additional Functionality
<u>Delivered</u> Vendor On-boarding Agent Enrollment (Employer On-boarding) (Employee On-boarding) (Employee Shop & Compare) (Guaranteed Issue) Life Event Management Call Center Support	<u>Deliverables</u> 113 – Buyer's Rep T&C 192 – Disable Apply Function	<u>Deliverables</u> 63 - Auto Fill Application 95 - Shop & Compare 173 – All Enrollments 60 Days 174 – Suspend Disassociation 175 – Employer Eligibility Changes 176 – Small Group Underwriting 177 – Employer Vendor/Plan Selection 178 – Employee Shopping 180 – Employee Enrollment Form	<u>Deliverables</u> 24 - Communication Standardization 53 - Grandfathered Rates 55 – Portal Look & Feel Updates 92 – Terms & Conditions History 107 – Returned Check Report 112 – Agent Registration & Maint Fee 119 – Issuing Agent of Record 145 – Email Addresses 182 – Employer Voluntary Cancellation
	<u>Detailed Development Estimate</u> Maximum – 198hrs	<u>Detailed Development Estimate</u> Minimum – 4,613hrs Maximum – 10,863hrs  *Pending Final Detailed LOE's for 173,174,175,180,*	<u>Detailed Development Estimate</u> Minimum – 7,641hrs Maximum – 8,391hrs  *Pending Final Detailed LOE's for 182*
	<u>Rationale</u> Deliver functionality to allow agents into the system to support employers in the Small Group Pilot underwriting process	<u>Rationale</u> Deliver Small Group Pilot functionality for agents, employers and employees	<u>Rationale</u> Prioritization of SGP items
<u>Delivery</u> 11/21/11	<u>Delivery</u> Concurrent with on boarding of a vendor	<u>Delivery</u> End of Q2 2012	<u>Delivery</u> Q4 2012 – Excluding 112 Q2 2013 – Including 112



# FHC SGP Release Plan – Option B



Base ITN Solution (V1)	SGP Option B - Release 1	SGP Option B - Release 2	SGP Option B - Release 3	SGP Option B - Release 4
Solution for Guaranteed Issue and Full Employee Choice	Agent Shop & Compare	Portal Updates	Employer & Employee On Boarding Changes	Misc. Items
<u>Delivered</u> Vendor On-boarding Agent Enrollment (Employer On-boarding) (Employee On-boarding) (Employee Shop & Compare) (Guaranteed Issue) Life Event Management Call Center Support	<u>Deliverables</u> 113 – Buyer’s Rep T&C 192 – Disable Apply Function	<u>Deliverables</u> 24 – Communication Standards 55 – Portal Look & Feel Updates 145 – Email Addresses	<u>Deliverables</u> 53 – Grandfathered Rates 63 – Auto Fill Application 95 – Shop & Compare 173 – All Enrollments 60 Days 174 – Suspend Disassociation 175 – Employer Eligibility Changes 176 – Small Group Underwriting 177 – Employer Plan Selection 178 – Employee Shopping 180 – Employee Enrollment Form 182 – Employer Cancellation	<u>Deliverables</u> 92 – Terms & Conditions History 107 – Returned Check Report 112 – Advanced Agent Billing 119 – Issuing Agent of Record
	<u>Detailed Development Estimate</u>  Maximum – 198hrs	<u>Detailed Development Estimate</u>  Maximum – 4,400hrs	<u>Detailed Development Estimate</u>  Minimum – 4,993hrs Maximum – 11,993hrs  *Pending Final Detailed LOE’s for 173,174,175,180,182*	<u>Detailed Development Estimate</u>  Maximum – 2,861hrs
	<u>Rationale</u> Deliver functionality to allow agents into the system to support employers in the Small Group Pilot underwriting process		<u>Rationale</u> Combines items touching similar functionality for maximum efficiency in development scheduling	<u>Rationale</u> Stage items that are needed later in the program
<u>Delivery</u> 11/21/11	<u>Delivery</u> Concurrent with on boarding of a vendor	<u>Delivery</u> End of Q2 2012	<u>Delivery</u> Start of Q4 2012	<u>Delivery</u> Late Q4 2012 – Excluding 112 Q2 2013 – Including 112

